

PILATES RETREAT CANCELLATION POLICY

Cup of T Pilates LLC

1. Deposits

All retreat bookings require a non-refundable deposit to reserve a space.

- Deposit amount: \$500
- Deposit is applied toward the total retreat balance
- A space is not guaranteed until the deposit is received

Deposits are non-refundable under all circumstances, including participant cancellation, travel delays, illness, or personal emergencies.

2. Payment Schedule

Remaining balances must be paid according to the following schedule:

- Final balance due by: 60 days before the retreat
 - Failure to complete payments may result in forfeiture of the participant's space and all prior payments.
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3. Participant Cancellation Terms

If a participant cancels, the following applies:

60–90 days before retreat

- 50% of total retreat cost is non-refundable

Less than 60 days before retreat

- 100% non-refundable under all circumstances, including participant cancellation, travel delays, illness, or personal emergencies.
- No transfers or credits

4. No Shows / Early Departures

No refunds or credits will be issued for:

- No shows
- Late arrivals
- Early departures
- Missed classes, meals, or excursions

5. Travel Insurance (Strongly Recommended)

Because this is an international retreat, participants are strongly encouraged to purchase comprehensive travel insurance covering:

- Trip cancellation
- Medical emergencies
- Flight disruptions
- Lost baggage

Cup of T Pilates LLC is not responsible for any travel-related losses.

6. Retreat Cancellation by Host

If the retreat must be canceled by Cup of T Pilates LLC due to unforeseen circumstances (including but not limited to low enrollment, instructor illness, natural disasters, government restrictions, or force majeure events):

Participants will receive one of the following:

- Full retreat credit
- Transfer to a future retreat
- Refund of payments made (excluding processing fees, if applicable)

Cup of T Pilates LLC is not responsible for airfare, travel costs, or third-party expenses.

7. Force Majeure

Cup of T Pilates LLC is not liable for delays, changes, or cancellations due to events beyond its control, including:

- Weather or natural disasters
- Pandemics or public health events

- Government restrictions
- Airline disruptions
- Political or civil unrest
- Infrastructure failures

No refunds are guaranteed in these circumstances, though credits or transfers may be offered at the company's discretion.
